Senior Vice President and Chief Information Officer

Leadership Profile

WITT / KIEFFER
Leaders Connecting Leaders

CONFIDENTIAL
Prepared by
Andrew Chastain
Nick Giannas
June - 2017

This Leadership Profile is intended to provide information about WellStar Health System and the position of Senior Vice President and Chief Information Officer. It is designed to assist qualified individuals in assessing their interest.
Overview of WellStar Health System

WellStar Health System, the largest health system in Georgia, is known nationally for its innovative care models that are focused on quality improvement and increased access to healthcare. Staying ahead of the technology curve has enabled WellStar to be a leader in both the diagnosis and treatment of an extensive array of health conditions. Serving a diverse population, WellStar consistently looks at total patient wellness and works to ensure that all systems support that focal point.

Specialists and primary care providers work in a multi-disciplinary environment with 21,000 team members throughout the System’s 11 hospitals, 240 medical office locations, outpatient centers, health parks, nursing centers, and other entities, including hospice, homecare, and a pediatric center. WellStar places enormous value on quality and safety by working through a patient-centered model of care.

WellStar’s senior leadership, Board of Trustees, hospital authorities, regional health and Foundation Boards regularly evaluate their community’s emerging needs to help equip their facilities with the best new technology. As such, in 2014, WellStar launched a new electronic medical record system across the System. With a unified medical record, physicians and providers have access to the most up-to-date technology that allows caregivers to better coordinate a patient’s care. Branded locally as WellStar Connect, patients have online access to their medical records through MyChart.

The System’s journey to becoming world-class took another important step in 2014 when WellStar joined the Mayo Clinic Care Network. WellStar’s participation in the Network further enriches the level of care the System provides through collaboration and innovation.

In 2016, WellStar expanded its footprint beyond its historic Northwest Georgia base. With the acquisition of Tenet Healthcare’s five Georgia-based hospitals and a new partnership with West Georgia Health in LaGrange, Georgia, WellStar becomes the largest health system in Georgia and one of the largest not-for-profit health systems in the country. Together, WellStar continues to expand upon its proven clinical care models and patient safety programs.

As a not-for-profit health System, it is WellStar’s responsibility to give back to their communities. They do this by not only providing quality care to their patients, but also through the support of the WellStar Foundation.

**WellStar is comprised of:**

- 11 hospitals
- 8 urgent care centers
- 16 satellite diagnostic imaging centers
- Two health parks and a pediatric center
- One adult congregate living facility
- Three skilled nursing facilities
- Three inpatient hospices
• More than 1,100 physicians and advanced practice professionals in the WellStar Medical Group
• 240 medical office locations
• 21,000 employees
• More than 2,500 medical staff members

**How WellStar Gives Back:**

• WellStar offers three Trauma Centers in the metro Atlanta area, including a Level I Trauma Center at WellStar Atlanta Medical Center and Level II Trauma Centers at WellStar Kennestone Hospital and WellStar North Fulton Hospital.
• WellStar provides more than $270 million annually in unreimbursed care to the community - a number that is expected to increase with WellStar’s expanded footprint.
• Through a robust Community Education & Outreach Department, WellStar connects with more than 200,000 community members at WellStar health fairs, car seat safety checks, and other community events each year.

**Recent Awards and Recognitions for the System as well as some key facts:**

• The National Association for Female Executives (NAFE) named WellStar one of the Top 10 Nonprofit Companies for Executive Women for 2017
• For the third year, WellStar is on FORTUNE’s 100 Best Companies to Work For® list 2016
• For the ninth year in a row, WellStar is ranked on the Working Mother magazine’s 100 Best Companies List
• Other major awards for WellStar:
  o Becker’s Healthcare 150 Great Places to Work in Healthcare 2016
  o Work-Life Seal of Distinction 2017
  o Companies That Care Honor Roll for the 10th year in 2017
  o Dave Thomas 100 Best Adoption-Friendly Workplaces 2016
  o Named to Fortune’s 100 Best Workplaces for Women
  o Ranked by Great Place to Work as a 2016 Best Workplaces for Flexibility
• WellStar Kennestone Hospital’s cardiac program is one of only two programs in the United States to receive the Joint Commission Gold Seal Disease-Specific Certification for Heart Valve, Coronary Artery Bypass Surgery (CABS) and Congestive Heart Failure.
• WellStar Cobb Hospital’s Intensive Care Unit received the Beacon Award for Excellence for the fifth consecutive year.
• WellStar Kennestone Hospital is the first hospital in Georgia to offer parents a private live stream of their baby in the Neonatal Intensive Care Unit (NICU), allowing them to see their baby at all times of the time when they cannot be there.
• Every year, WellStar serves more than 600,000 patients through its emergency departments. WellStar sees more emergency patients than any other health system in Georgia. Additionally, WellStar Kennestone operates the busiest emergency department in the state.
WellStar North Fulton Regional Hospital

WellStar North Fulton Regional Hospital has served North Fulton and surrounding communities since 1983. Licensed for 202 beds, it is a state-designated Level II trauma center and provides a wide continuum of services including neurosciences, women’s health, orthopedics, rehabilitation, surgical services, gastroenterology and oncology.

The hospital is certified as a Primary Stroke Center by the Joint Commission, is fully accredited, is a ACS Verified Trauma Center, and is also recognized by the American College of Surgeon’s Commission on Cancer as an Accredited Cancer Program.

WellStar Kennestone Regional Medical Center

WellStar Kennestone Regional Medical Center in Marietta, Georgia, is known as a regional destination for world-class healthcare. The 633-bed facility – and flagship hospital of WellStar Health System – offers patients a state-of-the-art cardiac program, advanced neurosciences surgery and radiology, cutting edge cancer treatment, one of the country’s only ICU mobility programs and a nationally recognized NICU. The hospital also includes the only designated Level II Trauma Center in northwest Atlanta and is one of the busiest in the state.

Recent distinctions include the prestigious “3 Star” quality rating from the Society of Thoracic Surgeons; designation as an American Heart Association/American Stroke Association Target Stroke Facility; accreditation from the Society of Chest Pain Centers; designation as a UnitedHealth Premium specialty center in total joint replacement; and designation as a Bariatric Surgery Center of Excellence. WellStar Kennestone also ranks among U.S. News & World Report’s top hospitals in Georgia. Originally known as Kennestone Hospital, WellStar renamed it Kennestone Regional Medical Center to capture the significance of the organization’s role as a regional referral center.

WellStar Cobb Hospital

Located just 20 minutes outside of Atlanta in Cobb County, WellStar Cobb Hospital is a leader in healthcare. The 382-bed facility offers services for the entire family from birth to geriatrics. The Family Birthplace at WellStar Cobb has a family-centered approach to care and an outstanding medical team of obstetricians and pediatricians, combined with the amenities of labor and delivery, recovery rooms, and a Level III NICU. WellStar Cobb has become known regionally for its Inpatient Burn Unit. Cobb’s Burn Unit is operated in collaboration with the nationally recognized Joseph M. Still Burn Center in Augusta, Georgia.
**WellStar Douglas Hospital**

Located in Douglasville, Georgia, WellStar Douglas Hospital continues to rise to the healthcare demands and needs of the community’s population of more than 120,000 residents. With 108 beds, state-of-the-art medical services and facilities, and a medical staff specializing in a wide variety of fields, the capabilities of this community-based hospital are exceptional.

**WellStar Paulding Hospital**

Firmly rooted in Paulding County and proudly integrated in the community’s history, WellStar Paulding Hospital has recently moved into a brand-new, state-of-the-art replacement facility. Filled with natural light and innovative, safety-oriented features, the new eight-floor, 295,000-square foot hospital has the ability to expand to 112 beds. This location is one of the first hospitals in the country to use a geothermal energy system, using the heat from below the Earth’s surface to heat and cool the hospital.

**WellStar Windy Hill Hospital**

WellStar Windy Hill Hospital is a 115-bed facility located in Marietta, Georgia. The hospital is known for its Long Term Acute Care (LTAC) program, specialized surgical services and interventional radiology expertise, which includes their minimally invasive Center for Fibroid Care. In addition, Windy Hill offers a robust pediatric orthopedic surgery program.

**WellStar Atlanta Medical Center**

Atlanta Medical Center (AMC) consists of two campuses located in downtown Atlanta and East Point. Across both campuses, AMC has 762 licensed beds, and is one of only two Level I trauma centers in Atlanta. Formerly known as Georgia Baptist Medical Center, it became Atlanta Medical Center in 1999. It is highly rated in the areas of advanced surgery, cardiology, neurology, oncology, women’s health, orthopedics, bloodless medicine and rehabilitation. It also houses a birthing center with a Level III NICU. AMC is a teaching hospital with residency programs in internal medicine, family medicine, general surgery and orthopedic surgery.

**WellStar Spalding Regional Hospital**

WellStar Spalding Regional Hospital (SRH) includes the regional medical center and a critical access hospital. SRH is a 160-bed acute care facility that has been caring for the residents in Spalding, Pike, Lamar, Butts, and Henry counties for 100 years. Services include joint replacement, Primary Stroke Center, interventional cardiology, imaging, radiology, oncology, and other outpatient services.

**WellStar Sylvan Grove Hospital**

WellStar Sylvan Grove Hospital is a 25-bed critical access hospital that has been serving the medical and health needs of residents in Butts County for 50 years. Sylvan Grove Hospital houses a 24-hour emergency room, rehabilitation services, outpatient diagnostic tests, physical/occupational/speech therapies, and other services.

**WellStar West Georgia Medical Center**

WellStar West Georgia Medical Center has provided health care services to residents of west Georgia and east Alabama for more than 77 years. Recently, it was named one of the nation’s 100 Top Hospitals by Truven Health Analytics. West Georgia Medical Center is comprised of its flagship,
West Georgia Medical Center; two skilled nursing facilities (Florence Hand Home and Twin Fountains Home); Enoch Callaway Cancer Clinic; West Georgia Heart Clinic; Women’s Health Center and West Georgia Hospice, which offers both home hospice care and an inpatient hospice facility. In addition, West Georgia Medical Center operates an occupational medicine clinic, outpatient laboratory and rehabilitation services, a wound care clinic and West Georgia Home Care, which serves patients in Harris, Heard, Meriwether and Troup counties. West Georgia Health Physicians, the physician services organization associated with West Georgia Health, currently has 21 primary care and specialty practices located throughout Troup and Meriwether counties.

**WellStar Medical Group**

The WellStar Medical Group (WMG) is now the largest non-academic medical group in the Southeast. With more than 240 locations, the WMG now includes more than 1,000 physicians and advanced practice professionals in more than 30 specialties. The roots of WMG started in 1994, when WellStar Health System launched WellStar Physicians Group with a goal of creating a truly integrated health system where hospital-employed physicians work together with System leaders towards common goals.

The WellStar Medical Group now serves as a seamless continuum of healthcare services, including primary and specialty care, acute care and ambulatory care, set in easily accessible ambulatory locations. For the patient, this means better care coordination, convenience of scheduling, co-location of specialties and the elimination of duplication through the sharing of key demographic and clinical information.

**WellStar Foundation**

For more than 15 years, the WellStar Foundation has acted as a supporting organization to WellStar Health System. As a not-for-profit health System, it is their responsibility to give back to the community. They do this by providing quality care to their patients and through the support of the Foundation. Of the tax-deductible contributions made to the Foundation, 100 percent is reinvested into services and programs for the less fortunate in their communities as well as enhancing the facilities at WellStar.

**WellStar Health Parks and Ambulatory Care Centers**

WellStar’s Health Parks initiative involves the development of community-based outpatient care centers to be strategically located for convenient access within the northwest Atlanta metro area. Each Health Park may be slightly different in the services provided, but should contain some or all of the following: office space for primary care, pediatric and specialty physicians, outpatient surgery, diagnostic imaging and lab services, urgent care, primary care and specialty outpatient services such as cardiac, oncology, physical rehabilitation and women’s health. The System also plans to focus on the overall health and wellness of the community, not only through clinical services, but also by providing services such as chronic disease management, complementary medicine, screenings, fitness programs, and education.

Currently, there are two large full-service Health Parks including the Acworth Health Park and the East Cobb Health Park. There are two more Health Parks slated to open in the next two years, the WellStar Vinings Health Park, currently under construction and the Cherokee Health Park. Additional facilities and services include seven urgent care centers and sixteen diagnostic imaging centers. Many of these are integrated with WellStar Medical Group clinic sites.
**WellStar Health Network**

WellStar Health Network has been selected to participate in the Medicare Shared Savings Program (Shared Savings Program), Accountable Care Organization (ACO), a multifaceted new program sponsored by the Centers for Medicare and Medicaid Services (CMS). Through the Shared Savings Program, WellStar Health Network will work with CMS to provide Medicare fee-for-service beneficiaries with high quality service. It includes both WellStar Medical Group physicians as well as non-employed physicians that wish to participate with WellStar on these initiatives.

**WellStar Health System Formation**

In 1992, Cobb Hospital and Medical Center and Kennestone Regional Health Care System positioned themselves to meet specific challenges, which accompanied increased managed care penetration: intense competition for patients, shrinking reimbursement, changing inpatient practice patterns, and market consolidation. The foundation of the organization that would become WellStar was built:

- In 1992, Cobb Hospital and Medical Center and Kennestone Regional Health Care System launched their first joint venture - a laundry facility.

- In September 1992, following several months of a successful contract management relationship between Cobb Hospital and Medical Center and Douglas Hospital, the Douglas Hospital Board of Directors agreed to a merger with Cobb Health Services.

- In October 1992, Cobb Hospital and Medical Center and Kennestone Regional Health Care System agreed to a merger creating an organization comprised of four acute care hospitals (Cobb, Douglas, Kennestone, and Windy Hill) and the ancillary services owned by those organizations. With the formation of the organization, strategic and operational policy making would lie with a central Board of Directors. In 1994, Paulding Hospital joined the merged entities.

- In April 2016, WellStar Health System completed the acquisition of five hospitals from Tenet Healthcare, which has allowed WellStar to expand upon its proven clinical care models and patient safety programs leading to increased quality and improved access to healthcare to new communities. In addition, WellStar also added West Georgia Health in La Grange. The hospitals are known as: WellStar Atlanta Medical Center, WellStar Atlanta Medical Center South, WellStar North Fulton Hospital, WellStar Spalding Regional Hospital, WellStar Sylvan Grove Hospital and WellStar West Georgia Medical Center.

**WellStar’s Vision:** To deliver world-class healthcare.

**WellStar’s Mission:** To create and deliver high quality hospital, physician and other healthcare related services that improve the health and well-being of the individuals and communities we serve.

For additional information, please access: [http://www.wellstar.org](http://www.wellstar.org)
Position Summary

WellStar Health System is seeking a dynamic and visionary executive for the position of Senior Vice President and Chief Information Officer (SVP/CIO). Based in a thriving metro area, the SVP/CIO position is an exciting opportunity to lead IT for an innovative, financially strong and well positioned health system that has experienced tremendous growth and is focused on delivering high quality care and value to the communities it serves.

The SVP/CIO serves as the chief information services strategist and overall information services administrative and operations leader for WellStar Health System. The SVP/CIO will be the chief architect of strategy and standards for WellStar’s infrastructure, applications, telehealth, virtual healthcare and mobile health technology environment to enable the health system to meet its commitment to “exceed the expectations of our patients and our consumers”.

The SVP/CIO will fully evaluate, assess and organize the IT department to enable an agile and efficient operating environment while investing in people, process and structure. He/she will implement best practices with regard to governance, process improvement and controls. Overall, the SVP/CIO will provide the strategic and operational leadership to effectively manage a large IT organization that includes over 400 FTEs and a $120 million operating budget. Currently, an interim CIO has been engaged to oversee IT while a national search is conducted.

The individual in this role will work with WellStar operational and clinical leaders to define, align and implement policies, procedures and technical solutions that ensure interoperability, manage security risks to include team members and providers proactively and in close coordination with compliance and provide a platform for scalable future growth to support healthcare transformation through the use of new connectivity to our patients and consumers. Specific areas of management will include infrastructure, disaster recovery and IT governance. The SVP/CIO will work alongside WellStar’s executive leadership team on day-to-day matters affecting the health system.

The SVP/CIO will have a close working partnership with the Chief Medical Information Officer to ensure accessibility of services and resources both to employees of WellStar Health System as well as patients. In addition, the SVP/CIO will partner with the Executive Vice President and Chief Clinical Officer with regard to enterprise intelligence and analytics as well as the Senior Vice President, Compliance and Chief Information Security Officer on protecting the health system’s information assets.

The SVP/CIO has a key responsibility to assess and ensure that IT is prepared to meet the future needs of WellStar and its’ customers and is poised to provide innovative technology solutions as the health system expands beyond traditional office environments. The organization requires an engaging, emotionally intelligent and forward thinking technology leader who has a significant history and demonstrated experience in innovation and customer service, either within or outside the healthcare industry, and has the ability to collaborate with all stakeholders. Further, the SVP/CIO must have a successful track record of administrative and operational management of information services to include a highly engaged and trusting IT workforce, a track record of effective cyber security, proactive planning and management and outstanding customer service reports.
The SVP/CIO will report to the Executive Vice President and Chief Financial Officer and will serve as an active member of the executive leadership team.

The following positions report directly to the CIO:

- Vice President, IT Administration
- Vice President, IT Applications
- Vice President, Technology Services

**Duties and Responsibilities**

It is expected that all of the duties and responsibilities of this position will be performed in a manner that reflects the values of WellStar Health System.

**Information Technology Needs Assessment and Validation**

- Conduct an inventory and assessment of all information technology resources (hardware and software)
- Evaluate gaps in current IT service delivery model
- Evaluate staffing needs to support a highly productive, customer service orientated information technology organization supporting medical information access and business administration
- Develop, gain approval for, and begin implementation of an IT strategic plan and governance structure consistent with the strategic plan
- Establish relationships and develop a structure to effectively align decentralized resources and staff with centralized IT to enable the coordination and integration of high quality IT services across the System

**Strategic and Operational IT Support**

- Establish an appropriate IT governance structure
- Provide the IT vision and planning and lead the development of the enterprise-wide IT strategic plan that supports WellStar's overall strategic plan
- Lead a structure for the System that facilitates and enhances the support of clinical services, community outreach and business operations and ensures compliance with hospital/facility policies and procedures and governmental/accreditation regulation
- Provide leadership for System wide IT resources, planning and service delivery; provide informed leadership and service, and a robust, reliable, high-performance applications and technical infrastructure
- Lead IT strategic and tactical planning to address System goals designed to foster innovation, prioritize initiatives, and manage current and future IT systems and resources that assure continued high-quality services
- Build an environment that ensures the IT community is responsive to staff, providers, students, visitors and patients through credible priority-setting mechanisms
- Lead and manage all central computing and networking resources, outside clinical applications including collaboration with all current and future co-sourced and outsourced IS business partners to ensure appropriate levels of uptime, access, support, and service are met or exceeded
• Advance the culture of high performance by cultivating IT/organization partnerships and aligning IT initiatives with organization goals
• Manage an appropriate IT organizational structure and collaborate with end-users to develop and enhance IT systems that serve the needs of the System

Financial Management

• Develop plans, policies, and standards for acquiring, implementing and operating IT systems and other technology assets consistent with WellStar policies, relevant state and federal laws, and industry-identified best practices. Identify opportunities for appropriate investment in IT resources and assess the risk associated with those investments
• Maintain knowledge of trends and issues in the IT industry, including technologies and pricing, especially as they relate to health systems
• Possess and communicate a clear vision for IT security and the managerial discipline to deliver its value
• Be involved in professional IT organizations at the regional and national level representing the System in a way that both contributes to and learns from developing issues and trends in the field

Trust/Engagement

• Build a culture of trust and engagement as reflected in the Great Place to Work Trust Index Survey at a direct report and hospital/entity level
• Hold leaders accountable for behaviors that create trust and engagement
• Maintain and strengthen relationships with active physicians and assure their involvement in developing systems to assure the growth of the service and the cost effective delivery of quality patient care in a manner that fosters patient and employee satisfaction

Results Oriented Leadership

• Set challenging and productive goals for the team
• Hold the team accountable for actions while providing leadership and motivation
• Provide resources and support
• Use checkpoints and data to track progress, setting up system and processes to measure results

Collaboration and Partnership

• Work collaboratively and as a team member with hospital leadership. Partner with Human Resources to achieve desired organizational culture, staffing and workforce metrics
• Foster positive working relationships between staff and physicians across the Health System
• Foster a culture that focuses on customer service, staff participation, collaboration, motivation, and effective communication
Goals and Objectives

The Senior Vice President and Chief Information Officer will be expected to have made measurable progress or achieved the following key objectives within the first 12 to 18 months. The goals represent some of these challenges (not listed in order of priority).

- Partner with senior management and become fully integrated into the executive leadership team of WellStar Health System. Be perceived as a solid team player who has credibility and integrity, and contributes broadly as a subject-matter leader.

- Develop and execute the IT strategic plan and vision that aligns and supports WellStar’s overall strategic plan.

- Establish a formalized IT governance structure that ensures effective use of resources and prioritizes technology investments.

- Perform an overall assessment of IT and identify areas for improvement, creating a high performing, empowered, efficient and agile organization. Ensure the appropriate structure, processes and controls are in place.

- Establish the business plan to enable robust deployment of virtual health, telehealth, mobility solutions and consumerism.

- Ensure the implementation of Epic is successfully completed for six recently acquired hospitals.

- Partner with the Chief Information Security Officer and develop and execute the plan to build a robust security program and address information security audit findings from the report prepared by an external firm.

- Partner with the Executive Vice President and Chief Clinical Officer to build a robust enterprise analytics capability, establishing a single source of clinical reporting and ensuring data is appropriately accounted for and managed.

- Develop the strategy and roadmap to enable a reliable and redundant IT infrastructure that is operational and tested.

- Partner with operations to plan and test all critical applications from a disaster recovery perspective on an annual basis.

- Work collaboratively and develop strong trusting relationships across WellStar Health System in order to build consensus and effectively drive technology initiatives in support of organizational strategic priorities such as population health, ACO and CIN.
Candidate Qualities and Qualifications

Education:
- Master’s degree in information technology or business is required.

Experience:
- A dynamic executive in a senior IT leadership position such as a CIO or # 2 in a complex healthcare organization, preferably a comparable or larger multi hospital system. Senior IT leaders working in healthcare consulting firms will also be considered.
- Experience in developing, implementing and managing secure information technology systems and access.
- Epic experience is preferred.
- Must have experience in a complex/matrix environment with both secure and public access points as well as in-house and remote worker access.
- Proven development and execution of a multi-year IT roadmap and plan, which includes metrics and can be understood by a variety of audiences.
- A driven, strategic IT leader that has developed and led a large, service oriented organization that consistently meets its goals.
- Deep knowledge and experience with implementing IT best practices.
- Interact effectively at all levels and across departments of an organization and with multiple stakeholders including physicians.
- Lead and facilitate change in a way that inspires people and garners buy-in.
- Knowledge and experience with technology in support of analytics, telehealth and virtual health.

Additional Requirements:
- Skills in relationship development and collaboration across a matrix environment to establish coordinated plans for growth and delivery of technology support for WellStar Health System.
- Proven, effective, and innovative business development expertise, experience, and skills gained within organizations known for leading edge program development and a commitment to excellence.
- Proven ability to manage the financial and capital resources.
- A strong customer focus while operating with a positive “can-do” philosophy and be a person of highest level of integrity.
- The ability to develop and implement long and short-range goals and plans.

- Skills including strategy development, program evaluation, budget preparation, and execution of programs and services to achieve quality standards.

- Excellent understanding of clinical and technology trends related to the delivery of healthcare services.

- Excellent communication skills – verbal, written, listening, and presentation along with the confidence to favorably represent the organization in both formal and informal settings.

- A leadership style, which emphasizes personal accountability and visibility within the system and within the community. A take-charge person.

- A firm commitment to delivering high quality healthcare services with an unparalleled commitment to customer service as a necessary component for success.

- The ability to build an organizational culture, which embraces compassion, accountability, respect and excellence to support achieving the goals of the organization.

**WellStar Core Competencies:**

- **Communication:** Communicates well both verbally and in writing, has good listening skills, builds strong relationships, shares information and ideas with others, solicits feedback and handles constructive criticism, listens attentively, asks clarifying questions, stays open to other viewpoints, creates accurate and punctual reports when needed, delivers presentations effectively.

- **Customer Focus:** Builds customer confidence, is committed to increasing customer satisfaction, sets achievable customer expectations, assumes responsibility for solving customer problems, ensures commitments to customers are met, solicits opinions and ideas from customers, responds to internal customers.

- **Financial Stewardship:** Plans for and uses resources efficiently, always looks for ways to reduce costs.

- **Integrity/Ethics:** Deals with others in a straightforward and honest manner; is accountable for actions; maintains confidentiality; supports company values; conveys good news and bad.

- **Teamwork/Dependability:** Meets all team deadlines and responsibilities, listens to others and values opinions, helps team leader to meet goals, welcomes newcomers and promotes a team atmosphere. Meets commitments, works independently, accepts accountability, handles change, sets personal standards, stays focused under pressure, and meets attendance/punctuality requirements.
• **Job Knowledge:** Understands duties and responsibilities, has necessary job knowledge, has necessary technical skills, understands company mission/values, keeps job knowledge current, is in command of critical issues.

• **Problem Solving/Analysis:** Breaks down problems into smaller components, understands underlying issues, can simplify and process complex issues, understands the difference between critical details and unimportant facts.

• **Quality/Safety:** Is attentive to detail and accuracy, is committed to excellence, looks for improvements continuously, monitors quality levels, finds root cause of quality problems, owns/acts on quality problems. Promotes mutual respect, demonstrates consistent application of safety absolutes and the Safety First Program and keeps workplace clean and safe.
Community Profile

WellStar Health System is located in Marietta, Georgia, nestled just north of Atlanta and just south of the North Georgia Mountains. Marietta as the county seat in the center of Cobb County, Georgia. There is easy access to all from Marietta thanks to Interstate 75, U.S. Highway 41 and many state routes.

Established in 1834, Marietta is a vibrant city offers world-class amenities while preserving important ties to the past.

Marietta offers her residents and visitors beautiful parks, quaint streets, Victorian homes and historic sites. Area shopping and progressive businesses are found here as well. Multiple local attractions, sporting events, festivals and industry provide visitors with many exciting things to do and business to conduct.

As of the 2010 census, Marietta had a total population of 56,579, making it one of the Atlanta metropolitan area’s largest suburbs. Marietta is the fourth largest of the principal cities of the Atlanta metropolitan statistical area.

Atlanta, Georgia, located in the geographic center of the Southeast, is the nation’s 9th largest metropolitan area and home to the world’s most-traveled airport. The city of Atlanta is home to more than 425,000 people and over 5.2 million reside in the Atlanta metro area. Atlanta is a regional, national and global center for business operations of all kinds – from headquarters to life sciences, from distribution centers to traditional manufacturing.

For additional information visit:
http://www.mariettaga.gov/city/residents/newresident
www.cobbchamber.org
www.mariettaga.gov
https://en.wikipedia.org/wiki/Atlanta
Procedure for Candidacy

Nominations, expressions of interest and applications should be submitted electronically to the executive search consultants supporting WellStar Health System in this search to:

WellStarSVPCIO@wittkieffer.com

Andrew P. Chastain
3414 Peachtree Road, Suite 352
Atlanta, GA 30326
Phone: 404-233-1370
Email: AndrewC@wittkieffer.com

Nick Giannas
2015 Spring Road, Suite 510
Oak Brook, IL 60523
Phone: 630-575-6185
Email: nickg@wittkieffer.com

WellStar Health System is an equal opportunity employer.

Discover Thought Leadership at www.wittkieffer.com

The material presented in this position specification should be relied on for informational purposes only. This material has been copied, compiled, or quoted in part from WellStar Health System documents and personal interviews and is believed to be reliable. While every effort has been made to ensure the accuracy of this information, the original source documents and factual situations govern.
Witt/Kieffer is the preeminent executive search firm that identifies outstanding leadership solutions for organizations committed to improving the quality of life. The firm’s values are infused with a passion for excellence, personalized service and integrity.